

The other CPA Centre for Policy on Ageing Gillian Crosby (Director) Web: www.cpa.org.uk Email: gcrosby@cpa.org.uk

The Context of Single Assessment

- older people at the heart of service provision
- needs led not service driven provision
- little dignity for anyone in feeling dependent
- the right support at the right time
- agenda for change

The birth of SAP

- NHS & Community Care Act (1990)
- NHS Plan (2000)
- National Service Framework for Older People (2001)

SAP – Four types of assessment

- Contact
- Overview
- Specialist
- Comprehensive

Single Assessment – progress so far

variable

Challenges to progress

- Working cultures slow to change
- Information Technology issues
 (Interim solutions 5 clusters Local Service
 Providers Care Record Development Board –
 National Care Record NHS Connecting for
 Health formerly NpfIT NHS Spine)
- Involvement of GPs

Emerging issues

- evaluation
 - user's perspective
 - professional's perspective
- practical difficulties of sharing information electronically
- collaboration with the housing and private and voluntary sectors

Emerging issues

- mental health
- self assessment
- engaging GPs in collaborative working
- workforce development needs
- identifying social isolation and people at risk
- long-term conditions / continuing care

Importance of sharing practice

localities making available training packages for others to build on allows...

- learning from others
- saving time and money
- improving quality of materials
- promoting best practice



