

Centre for Policy on Ageing



New attitudes to old age

## An update on Single Assessment

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## The *other* CPA

## Centre for Policy on Ageing

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## The birth of the Single Assessment Process

- NHS & Community Care Act (1990)
- NHS Plan (2000)
- National Service Framework for Older People (2001)
  - (Standard 2: person centred care. This standard aimed to ensure that the NHS and social care services treat older people as individuals and enable them to make choices about their own care.)

## The Context of Single Assessment

- older people at the heart of service provision
- needs led not service driven provision
- little dignity for anyone in feeling dependent
- the right support at the right time

## The Context of Single Assessment

- based on a recognition that many older people have wide ranging welfare needs and that agencies need to work together so that assessment and subsequent care planning are effective and coordinated.
- Care is holistic and centres on the whole person

## The Context of Single Assessment

- The Single Assessment Process provides a person centred health and social care framework which includes entry into the system, holistic assessment, care planning, care delivery and review.
- SAP aims to make sure older people's needs are assessed thoroughly and accurately, but without procedures being needlessly duplicated by different agencies.
- SAP coordinates the assessment of the health and social care needs of an individual and shares that information appropriately between health and social care agencies
- SAP is **not** just stages of assessment (contact, overview, specialist and comprehensive).
- SAP is **not** just an assessment tool.

## Single Assessment – progress so far .....

- DH scheduled SAP to be implemented by April 2004
- implementation of SAP is an ongoing process
- rate of implementation is variable
- paper based solutions
- person held records
- electronic implementation lagging behind

## Single Assessment current and recent national activity

- Do Once and Share SAP action team
  - (reported March 2006)
- Connecting for Health e-SAP project
  - (due to report July 2006)
- reports and information on  
CPA SAP website -- [www.cpa.org.uk/sap](http://www.cpa.org.uk/sap)

## SAP – where are we going?

- White Paper – “Our Health, Our Care, Our Say” (January 2006) proposed a **Common Assessment Framework (CAF)** for all adults based on principles of
  - **Care Programme Approach** for mental health,
  - **Single Assessment Process** for older people and
  - **Person Centred Planning** for people with learning disabilities

## SAP – where are we going?

- **National policy documents are promoting SAP as a model for a comprehensive assessment framework to deliver person centred care.**
  - White Paper ‘Our Health, Our Care, Our Say’ (January 2006)
  - Living Well in Later Life: A review of progress against the National Service Framework for Older People’ (March 2006)
  - ‘A New Ambition for Old Age:Next steps in implementing the National Service Framework for Older People’ (April 2006)
  - Consultation document on the National Framework for NHS Continuing Healthcare (June 2006)

## Common Drivers for SAP and CAF

- individual choice and control through
  - Self assessment
  - Personal budgets
  - Direct payments
  - Links with long term conditions

## Common Assessment Framework

- will retain the core features and properties of SAP

- supporting seamless delivery of services across health and social care
- avoiding duplication of information collection and procedures
- a proportionate assessment according to an individual's level of need
- a person-centred assessment of needs feeding into a personalised care plan to support people
- delivering greater transparency around the needs assessment process and agreed support

## **Common Assessment Framework**

- will face the same challenges and issues as SAP

- Consent
- Confidentiality
- Joint working
- Information sharing
- Training
- Electronic implementation

## **The CPA SAP resource ....**

- drawn from the SAP community
- reflects the changing needs of the SAP community
- uses shared information and materials provided by the SAP community
- provides a shared facility for mutual benefit and cooperation
- current – updated weekly

## What's on the resource? ...

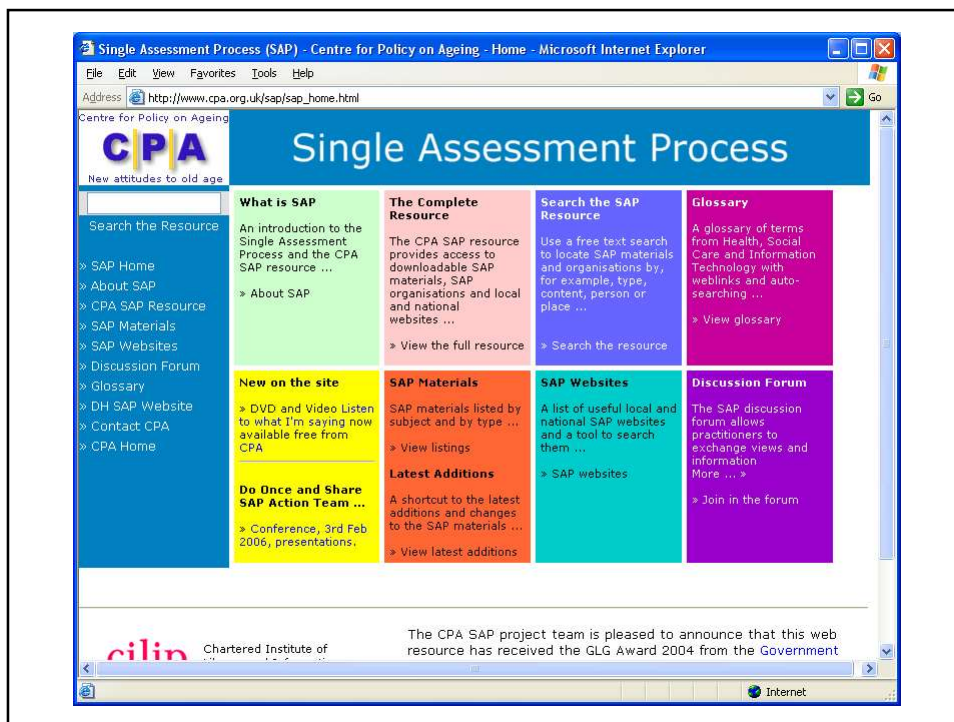
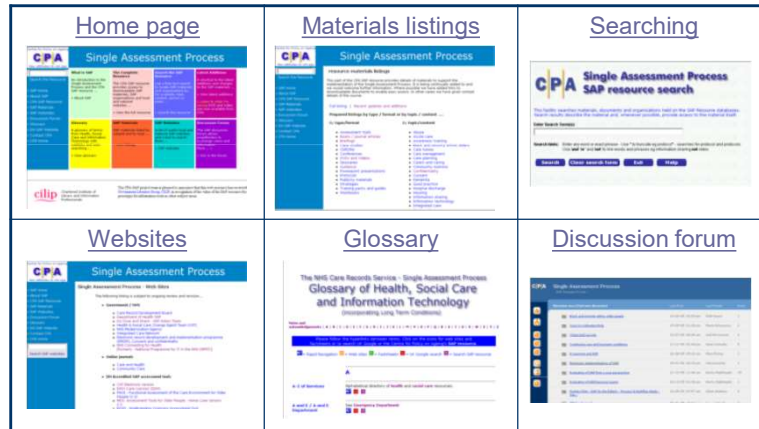
- SAP materials
  - listings
  - search facility
- Organisations
- Websites
  - government / nhs
  - assessment tools
  - local SAP websites
  - training and related sites
  - dedicated search engine
- Glossary
  - selected terms from Health and Social Care including Long-term conditions
- SAP Discussion forum
  - allows SAP professionals to share experiences, exchange views and promote best practice.

## What type of materials?

- Assessment tools
- Books / journal articles
- Briefings
- Case studies
- CD-ROMs
- Conferences
- Glossaries
- Guidance
- Powerpoint presentations
- Protocols
- Publicity materials
- Strategies
- Training packs and guides
- DVDs and Videos
- Workbooks



# The CPA SAP resource... www.cpa.org.uk/sap



## **Single Assessment Process and Common Assessment Framework - the wider picture**

- Sure Start for Later Life
- Link-Age Plus
- Partnerships for Older People Projects (POPP)

It is important that, as the assessment framework widens, the benefits brought about by the emphasis on older people within SAP, are not diluted.

## **Retain the emphasis and focus on person centred care and engagement with older people**

Gillian Crosby  
CPA, June 2006

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